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July 15, 2018

Dear Patient:

We are writing to inform you of a possible exposure of your health information. We recently discovered that paper records containing health information of patients who were seen at our Northampton office during a period from approximately June 10, 2013 to May 23, 2018 were discarded without first being shredded. We believe that the records in question were ultimately disposed of by the waste contractor servicing our building, and we are not aware that any records were improperly accessed or used. Our records indicate that you were seen at our Northampton office on one or more occasions during that period. We are unable to determine which patients' records were improperly discarded, and are therefore notifying all patients who were seen at our Northampton office during the relevant time period.

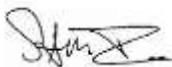
If your records were improperly discarded, those records may have contained some or all of the following information: your name; health information regarding your visits at New England Dermatology and Laser Center; and your mailing address. The records would **not** have contained your social security number, other identification numbers, credit card or bank account numbers, or financial information.

The privacy and security of your health information are extremely important to us. We first learned of this breach on or about May 23, 2018, and we have already taken appropriate steps to prevent a situation like this from happening again, including updating our waste disposal policies and providing additional training to our employees and contractors.

We are committed to addressing any questions or concerns that you may have regarding this situation, and we are providing two options for contacting us. You may call us at (800) 338-8891 and leave a voicemail with your contact information, or email us at [privacy@nedlc.com](mailto:privacy@nedlc.com). We will promptly respond to all communications in the order they are received.

We apologize for this unfortunate incident, and we are working hard to maintain your trust in us.

Sincerely,



New England Dermatology, P.C.  
Steve Ieraci, Executive Director

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